

Patient Bill of Rights and Responsibilities

Patients receiving specific types of prescription therapy may be enrolled in our Patient Management Program. This program may involve follow up phone calls from pharmacy staff, communication with prescribers and support personnel, and interventions to improve patient response to therapy. Patients may opt out of the Patient Management Program at any time by notifying pharmacy staff at 337-262-9758 or 1-888-237-4797.

Patients have the Right to:

1. Have personal health information shared with the patient management program only in accordance with state and federal law
2. Identify the program's staff members, including their job title, and to speak with a staff member's supervisor if requested
3. Speak to a health professional
4. Receive information about the patient management program
5. Decline participation, or disenroll, at any point in time by calling 337-262-9758 or 1-888-237-4797.

Patients have the Responsibility to:

1. Give accurate clinical and contact information and to notify the patient management program of changes in this information
2. Adhere to the plan of treatment or service established by your physician and to notify him/her of your participation in our Patient Management Program

The potential limitations of this program are dependent on you as the patient. The patient must be willing to follow the directions of the physician and pharmacist, be compliant with taking their medication and willing to discuss the details of their disease, medical history and current practices with the pharmacy so we can have a full understanding of the situation.